

# PET ACCEPTANCE AGREEMENT

Welcome to the **AC Austin Hill Country**! We look forward to providing a memorable stay for you and your pet. To ensure the comfort and enjoyment of our guests, the following policies apply to your pet's stay. Please note: all animals must be registered at the front desk regardless of service animal status.

## 1. Pet Fee

Please be aware that a non-refundable pet fee of **\$50** per day (Maximum of \$150 USD per stay) will be charged to your account prior to check-out to cover the cost of additional and necessary cleaning in preparation for our next guest. If room fumigation is required due to pest infestation an additional fee over and above the cleaning fee will apply. **(Service animals are not considered pets and guests traveling with them are not required to pay pet fee. Damages and guest disruption still susceptible to fees. Failure to register animal at front desk can incur automatic fees if not reported before check out.)**

## 2. Acceptable Pets

We welcome all well-mannered, dogs and cats. We reserve the right to require immediate removal of any pet that displays dangerous or unacceptable behavior, including, but not limited to, biting, excessive noise (such as barking), evidence of disease, or urination / defecation in public areas. No more than two (2) pets may occupy a guestroom. Each guest is responsible for all charges that relate to the removal of his / her pet, including but not limited to transportation and kennel charges.

## 3. Pet-Friendly Areas

Pets are allowed only in the following areas: **lobby, outdoor space (excluding rooftop) and guest rooms**. Pets are not allowed in public areas where F&B is served or consumed.

## 4. Pet Control / Containment

Pets must be leashed, caged, or firmly held when they are in all common areas of the hotel, including the Pet Walk located across the parking lot from the patio area. If unable to control pet behaviors, property may ask you to vacate with no refund for nights' stay. Under no circumstances is a guest allowed to leave their pet alone in the room, your hotel account will be charged for any damage or cost due to pet noises. If excessive noise is detected while a pet is left alone in the room, the hotel staff will take appropriate actions to remove the pet to prevent further disturbances to other guests. The guest will be required to contact the hotel team to retrieve their pet.

Please place the *Pet in Room* sign on the outside of your door whenever your pet is in your room.

## 5. Housekeeping

For the safety and comfort of your pet, Housekeeping will enter your room only if: (a) your pet is not present, or (b) you are present and can monitor your pet (dog's must be on a leash), or (c) your pet is caged.

## 6. Damage to Guest Rooms and Common Areas

Your hotel account will be charged for the repair or replacement cost for any damage caused by your pet including disturbances to other guests.

Guest Initial's: \_\_\_\_\_ **Release and Indemnification**

The guest agrees to release, defend, and indemnify **AC Austin Hill Country**, Marriott International, Inc., and **Peachtree Hotel Group** from any and all claims or damages related to your pet or your pet's stay at the **AC Hotel Austin Hill Country** including any claims by third-parties.

**Agreed and accepted by:**

---

*Guest's Printed Name*

---

*Guest's Signature*

---

*Pet Name & Type of Pet*

---

*Room Number*

---

*Departure Date*

---

*Associate Signature*

---

*Date*

*Last Revised: June 2024*